

End-of-Life and discontinued product announcement

Varicontrol-S

As part of our ongoing commitment to providing the highest standards of security and compliance, we are announcing the end of support for our Varicontrol-S products. This decision aligns with the requirements set forth by the NIS2 Directive, which mandates enhanced cybersecurity measures and resilience for network and information systems across the EU.

Announcement Milestones

| March 5 2025 | End-of-Life Announcement (EOLA) is the public notification date that commences the announcement that a product has been discontinued. | |
|------------------|--|--|
| September 5 2025 | End of Sale/Last Order Date (EOS) is the last date to buy a product, order a new service contract, or add a product to an existing support contract. Thereafter, products and services are removed from all price lists. | |
| September 5 2025 | End of New Contract Renewal Date (ENC) is the last date to order a new or extend an existing service or warranty contract. | |
| September 5 2028 | End of Service Life (EOSL) is considered the final end-of-life milestone. It's the last date to receive service for the affected product(s) under a service contract or by warranty terms and conditions. | |

All following products are affected:

| MRM0001 | MRM0030L | MRM0112 | MRM0124 |
|-------------|-----------|------------|------------|
| MRM0003 | MRM0030LS | MRM0113 | MRM0125 |
| MRM0010 | MRM0040 | MRM0114 | MRM0126 |
| MRM0010L | MRM0041 | MRM0116 | MRM0127 |
| MRM0010L PS | MRM0042 | MRM0117 | MRM0128 |
| MRM0010LS | MRM0101 | MRM0117 PS | MRM0128 PS |
| MRM0011L | MRM0102 | MRM0118 | MRM0130 |
| MRM0020 | MRM0103 | MRM0118 PS | MRM0131 |
| MRM0020L | MRM0105 | MRM0119 | MRM0132 |
| MRM0020L PS | MRM0107 | MRM0119 PS | MRM0201 |
| MRM0020LS | MRM0109 | MRM0120 | |
| MRM0021L | MRM0110 | MRM0120 PS | |
| MRM0030 | MRM0111 | MRM0122 | |



We understand that this may impact your operations, and we are committed to making this transition as smooth as possible. To assist you, we recommend the following steps:

- 1. Upgrade to http://www.akcp.in.th/downloads/Firmwares/SEC5ES406g-250204.zip: We encourage you to upgrade to our latest version, which offers enhanced features, improved performance, and ongoing support.
- 2. **Contact Support**: If you have any questions or need assistance with the transition, please contact your local LDCS office.

We appreciate your understanding and cooperation. Thank you for your continued support and partnership.

Sincerely,

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